

Software Consultants to Business

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CSG Professional Services, Inc. (CSG) specializes in helping our clients connect information, processes and people to provide business value. We provide information technology solutions that utilize Microsoft technologies in the areas of Business Intelligence, Custom Software Development, and Collaboration. What defines our firm is the depth of our client relationships, the caliber of our people and the quality of our work. We have served leading companies and government agencies since 1993, primarily in Oregon and Southwest Washington.

After years of consulting experience with many technologies, CSG has selected Microsoft technology as a primary focus for investment because of the scalability, ease of use, integration and price-performance of Microsoft's product set. As a Microsoft Managed Gold Partner with certifications in Custom Software Development, Business Intelligence, and SharePoint Collaboration, CSG has worked closely with Microsoft to align our expertise with Microsoft's product roadmaps.

The people who make up the CSG consulting team are top-notch professionals with an average of 17 years of professional experience. CSG consultants are more than great technologists; they also understand business.

Client satisfaction is one of our key performance metrics. This is confirmed by our average client satisfaction score of 9.3 on a scale of 1-10.

Business Intelligence and Productivity

CSG Professional Services has developed an adaptive Business Intelligence (BI) and Data Management solutions framework that provides our clients with a rich palette of tools, techniques, and practices for creating robust solutions. We have worked with clients to create data warehouse solutions that contain more than a billion rows of data, with processes optimized to provide the speed and specific information required. Areas of expertise include:

- Data Architecture and Documentation;
- Data Warehouse Design and Development;
- Analytics and Reporting;
- Executive Scorecards and Dashboards; and
- Flexible Reporting from Multiple Data Sources.

The widespread use of Microsoft tools has brought its Office suite and SharePoint products into the solution set for adding value in a BI environment. CSG's SharePoint Services expertise includes:

- Portal Implementation;
- Distribution of Reporting and Key Metrics;
- Document and Workflow Management; and
- Data Migration.

With CSG Business Intelligence solutions, customers are making faster and more informed business decisions. These capabilities result in better return on investment for company programs and directives.



Custom Software Development

Our many years of development experience have taught us there is no one-size-fits-all approach. Embracing contemporary processes such as Agile Software Development, CSG's processes are designed to adapt to the specifics of your project.

Some clients prefer to fully outsource projects to CSG. Others choose to work in a "blended team" mode, where the CSG team fully integrates with the client team.

CSG Software Development services include:

- Project Management;
- Software Architecture;
- Requirements Management;
- Business Process Analysis;
- Software Design and Construction;
- Quality Assurance;
- Technology and Process Mentoring; and
- Project Oversight and Assessment

CSG's Software Development services often implement new business processes, customized to provide unique solutions to achieve productivity and competitive advantage, which clients cannot get from off-the-shelf software.