

*“CSG took on an extremely challenging web development and integration project that had severe time constraints. They not only delivered it with excellence, but provided outstanding communication and overall management of the project along the way so we could meet our timeline.”*



**Robert Judge, EVP and General Manager, Wellpartner, Inc**

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#### About CSG

CSG Professional Services, Inc. provides custom software development and business intelligence solutions.

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## The Client

Wellpartner is a nationally recognized provider of pharmacy distribution solutions for health plans, self-insured organizations, Medicaid programs and safety-net organizations throughout the country. Dedicated to lowering the cost of medications, Wellpartner offers innovative solutions that improve pharmacy care for individuals through the use of home delivery pharmacy fulfillment and retail Contract Pharmacy services. Wellpartner is the largest independent provider of Contract Pharmacy services in the nation, including those for the federal 340B drug discount program, which serves over 6,000 institutions serving 17 million patients annually in the United States.

## Requirements

Wellpartner recently contracted with CSG Professional Services to assist in the development of a new on-line pharmacy web site. Wellpartner's business was growing rapidly as a result of new contracts with a major healthcare provider to provide more than 220,000 plan members with on-line pharmacy access. These new agreements substantially increased the number of customers using Wellpartner's pharmacy services and the previous web site could not adequately scale to meet the demands of the increased load. The new contracts also triggered a sense of immediacy to the project. CSG had less than a three-month window to design, build, test, and deploy the new application.

In addition, the new website was required to seamlessly integrate with their existing patient & order management application (HBS).

## The Solution

Working closely with the Wellpartner's Marketing and IT departments, the CSG team implemented a robust, new on-line pharmacy web site using ASP.NET, SQL Server 2005, and the Microsoft Visual Studio Team System.

CSG partnered with Mile 7, a graphic design and multimedia company, to ensure the site was visually appealing. Mile 7 was responsible for the general presentation & navigation design, along with production of all of the visual elements. CSG was responsible for the design & implementation of the functional elements.

## The Result

The new web site was up and running on time and under budget. It has not only satisfied the large scalability requirements of Wellpartner, but also provides site visitors with a much improved user experience. In addition, it is fully integrated with the Wellpartner pharmacy adjudication and financials systems.

Now that the initial project is completed, CSG Professional Services provides ongoing support, maintenance & enhancements to the web site.